

Terms and Conditions

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Applicable Laws

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Website Access

- This website and its content and products is copyright of Earth Girl Creations
- You are not permitted to copy, reproduce, republish, distribute, display any of the information on this website without prior written permission. Nor may you transmit or store it in any other website or other form of electronic retrieval system.

Payment & Shipping

All prices are in Hong Kong Dollars (HKD). I endeavour to ensure that the price list is current. The price list can be accessed from the website and I reserve the right to amend my prices at any time without notice. If you have placed a product order or service, I will undertake to fulfil your order at the price listed at the time you ordered. Packaging and posting is an additional charge, calculated at the time of purchase.

Due to the nature of my products I cannot accept returns or exchange. However if there is a problem with your order, please contact me and I will do our best to try to remedy the situation.

As my products are custom made to order you will receive your item within 7 to 12 business days upon receiving payment. I thank you for your patience!

Workshop Classes / Private Consultation

Payment should be paid in full 2 weeks before commencement date. The tuition is fully non-refundable and payments are accepted by bank transfer only at this current time.

In all workshop classes students will be taught the safe use of essentials. Students are not taught to use essential oils internally.

Cancellation Policy

In the event that you need to cancel or reschedule your appointment, please do so in writing when cancelling the workshop/private consultation 7 days before scheduled date. We can reschedule and agree on a new date.

Due to adverse weather such as Typhoon Signal No. 8 or above Red / Black Rainstorm is in force classes will be cancelled and rescheduled within 14 working days.

Privacy Policy

I respect your privacy and will never sell or share your personal data. If you sign up for our/my mailing list, I know only your name and your email address. I send out my Newsletter approximately 4 to 6 times a year. Any personal information shared during a workshop or private consultation will be kept confidential. I follow generally accepted industry standards to protect the Personal Information submitted to us.

Please note no method of transmission over the internet, or method of electronic storage is 100% secure. Therefore while I am committed to protect your Personal Information, I cannot guarantee its absolute security.

If you require any more information please feel to contact me by email.